

Changes to services for disabled children

What is this study about?



This research is about the changes in services for disabled children since COVID-19.

We want to know if changes in support from therapists, doctors and social workers have been okay. We want to know if any changes have made life harder for families.

Why have I been asked to take part?



We want parents / carers of disabled children to take part in an interview with a researcher.

We want to hear from parents of children with different conditions. For example, cerebral palsy, Down's syndrome, genetic conditions, autism.

Will it help me or my child?



We hope you will enjoy taking part in the research. We hope the study will help services support families better.

This means the study might not help you and your family – but it might help others like you in the future.

What do I do next?



If you want to take part, please follow the link at the end of this letter.

We will invite you to an interview.

You will get a £50 voucher to thank you for your time and to cover any travel or parking expenses.



What happens to the information I give?



The interview will be recorded and used by the research team.

The information you give will be kept private so that only the research team will know what you said.

We only tell someone else if we are worried you or someone you know is not safe. This is so they can get the help they need.

Do I have to take part?



No. You can choose to take part, or not. Choosing not to take part will not affect your child's care in any way.

Who else is taking part?



We will be talking to other parents and young people about their experiences.

We will also be talking to some professionals (doctors, therapists) about the changes.

How will I find out the results of the study?



We will send you a summary of the findings from this research.



You will also be able to find this information on our website:

<https://research.ncl.ac.uk/resetting/servicestodisabledchildren/>

Who is doing this study?

This study is supported by Cumbria, Northumbria, Tyne and Wear NHS Foundation Trust.

Researchers from Newcastle University are leading the study with researchers from other universities and NHS trusts.

The researchers at Newcastle University will receive and store the information you give as part of the research.

Can I talk to someone before taking part?

Yes. If you would like to find out more about the study or have any questions, please contact Hannah Merrick or Helen Driver by phone or email.



Telephone number: 0191 2821360



Email: Resetting.services@ncl.ac.uk

What if I have concerns or a complaint?

If you have any concerns about the study, you can contact:

- Dr Hannah Merrick by email using the above contact details.
- The Patient Advice and Liaison Service (PALS) on Freephone: 0800 032 0202

If you want to make a formal complaint, please contact Simon Douglas, Research, Innovation & Clinical Effectiveness Senior Manager, Cumbria, Northumberland Tyne and Wear Foundation Trust

Telephone: 0191 223 2338

Email: simon.douglas@cntw.nhs.uk

Reply Slip

<https://newcastle.onlinesurveys.ac.uk/wp3-easy-read-consent-form>